



Your Trusted Destination Management Company

EST. 2016 • UNITED KINGDOM & 23 EUROPEAN COUNTRIES

— ABOUT US

Trusted across Europe since 2016

HCG is a Destination Management Company headquartered in Southampton, England. Since 2016 we have delivered reliable ground arrangements across the United Kingdom and 23 European countries, supporting travel agents, tour operators and corporate buyers with seamless destination services and on-ground expertise.

HEADQUARTERS

Southampton, England

ESTABLISHED

Operating since 2016

MEMBER OF



ETOA



— WHY US

Built on Trust Driven by Partnership

- ◆ **Fast and Fantastic:** A team that wins every race with great enthusiasm.
- ◆ **Cares like a Kangaroo:** A team that knows how to look after your clients.
- ◆ **Value for Money:** The most competitive prices, with quality service.
- ◆ **Memory Planner:** A team that works to earn appreciation, not just bookings.
- ◆ **24 x 7 Assistance:** A team that follows you like a shadow, day and night, and stays with you at every step of the journey.
- ◆ **On-Ground Assistance:** A team always on its toes, wherever and whenever you call.
- ◆ **Solutions:** If a situation becomes a lock, we always have the master keys.



— OUR DESTINATIONS

24 countries, one partner

Ground handling across the United Kingdom and 23 European countries.



UNITED KINGDOM



AUSTRIA



BELGIUM



CZECH REPUBLIC



CROATIA



DENMARK



FINLAND



FRANCE



GERMANY



SWEDEN



SLOVAKIA



POLAND



PORTUGAL



GREECE



HUNGARY



ICELAND



ITALY



IRELAND



LUXEMBOURG



NORWAY



NETHERLANDS



SPAIN



SLOVENIA



SWITZERLAND

— OUR SERVICES

Our expertise in the services below



01

FIT / Van Tours

Flexible independent travellers and small-group van journeys.



02

Ad Hoc Group

Tailor-made programmes quoted for a single group.



03

MICE

Meetings, incentives, conferences and high-impact events.



04

Pilgrimage

Affordable, respectful faith-led travel programmes.

— SERVICE 01

Crafting flexible FIT packages and comfortable van tours

| Customised Itineraries

Working closely with travel partners to tailor plans to specific preferences, interests and budgets — the itinerary stays yours.

| Safe, Modern Vehicles

Well-maintained vans and cars with vetted drivers, sized to the group and the route.

| Expert Local Knowledge

Drivers and guides who know the ground, so solo travellers and small groups never feel lost.



— SERVICE 02

Every ad hoc group is quoted from scratch

You send the brief — we build the programme around it.

Dates, group size, budget and the places that matter. We build the routing, hotels and transport around your brief and cost it as one programme.

- ◆ **Sports Tours:** Adrenaline-fueled adventures, expertly organized.
- ◆ **WOW Tours:** Unforgettable, larger-than-life experiences across Europe.
- ◆ **Educational Tours:** Learning journeys that bring Europe's culture to life.
- ◆ **Industrial Visits:** Exclusive access to Europe's top industries.
- ◆ **Luxury & Bespoke Groups:** High-touch itineraries for discerning small groups.



Executing flawless meetings incentives and events

Venue sourcing, room blocks, transfers, AV, entertainment and on-site coordination — one point of contact, one consolidated quote.



— SERVICE 04

Faith-led group journeys priced with care

We run faith-based group and van tour programmes across the UK and Europe for travellers who want an itinerary built around their religious practice.



Value-minded pricing

Priced to an agreed budget, with hotel and coach class confirmed up front.



Faith-led itineraries

Routing planned around service times and site access.



Fascinating destinations

Local guides arranged wherever the sites require them.



VALUABLE PARTNERS



AGENTS - TOUR OPERATORS - CORPORATE BUYERS

A proven track record of exceeding expectations



*The travellers are all so happy and enjoyed their trip.
They are very satisfied with your arrangements.
Thank you for taking good care of our passengers.*



*Pax were happy overall with the trip, plan, hotel and meals.
Your co-operation and handling of the issues during the
trip was excellent, and we never had any stressed moment.*



*We sincerely appreciate your efficient, gracious customer
service, the level of detail and demonstrated accountability
you have on ground. The group is delighted with all the
arrangements.*



*We were thoroughly impressed by the professionalism and
responsiveness of the sales team. The seamless coordination
and attention to detail during the trip exceeded our
expectations.*



Make HCG your ground-handling partner Across UK & Europe



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Thank you
